



Troubleshooting Guide - WRS S.L.

This guide will help you solve the most common issues with WRS communication equipment. Follow the indicated steps before contacting our technical service.



Partes principales del walkie Motorola DP1400

The walkie does not communicate with others

- Check that all walkies are on the same zone. To do so, press and hold the button (number 5 in the image) for a few seconds to switch zones (zone 1, 2 or 3).
- Make sure the volume is properly adjusted.
- Check that the battery is correctly placed.

The walkie does not turn on

- Check that the battery is charged.
- Put the battery to charge or try another one.
- If it still doesn't turn on, the walkie may need to be replaced.

The walkie does not charge properly

- Check that the charger is properly connected to both the power outlet and the walkie.
- Verify that the outlet provides power.
- Clean the metallic parts of the battery and charger if they are dirty.
- If it still doesn't charge, contact WRS.

Audio sounds low or with interference

- Make sure the antenna is properly attached.
- Move away from other electronic devices (routers, etc.).
- Ensure the walkie is on the same zone.
- If using an earpiece, check the connection or replace it if defective.
- Do not place stickers or tape over the microphone or speaker.
- Keep the device away from water, impacts, or excessive heat.

Questions or issues

If you have any questions or problems, please contact **WRS Radio Communication Services** before attempting to open or manipulate the device.

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